



Insolvency auction Arco Maschinenbau GmbH

Rules for the collection of auctioned items

In order to avoid unnecessary waiting times and incorrect positions and to minimize the risks of viral infections, the collection of the auctioned items is regulated as follows:

1. You will receive the invoice after the auction by mail. Please transfer the invoice amount to the account indicated on the invoice. **A cash or card payment on site in Lüneburg is not possible.**
2. After receipt of payment you will receive the collection slip by e-mail.
3. The collection of the auctioned items is possible from Monday to Thursday from 08:00 - 16:00 o'clock, on Friday until 13:00 o'clock. All small items must be collected by 20 May, for the dismantling of large machines we give you until 29 May. If this period is not sufficient, please contact us in time to arrange a solution.
4. **Each individual collection date must be agreed upon beforehand by telephone and will be confirmed by us by e-mail.** In this way we ensure that not too many customers make their pick-up at the same time.
5. **Customers without a confirmed pick-up date must be prepared for long waiting times or will even be turned away.**
6. Please bring your collection slip to the collection date. This makes it much easier to hand over the auctioned items.
7. Due to crane capacities, limited truck parking space and to avoid simultaneous work by several dismantling teams, only one large machine per day can be dismantled and loaded in machine halls 1 and 2.
8. One crane track per hall as well as one forklift, one electric ant and one high-lift pallet truck are available for loading. Heavy-duty rollers, slings, lifting loops and lashing straps are to be brought by the buyer.